

# KEY INTERVIEW TIPS



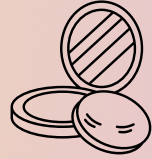
## KNOW THE JOB ROLE

Demonstrate a clear understanding of the role of cabin crew and its responsibilities. Showcase your knowledge of safety procedures, customer service principles, and the importance of teamwork in the aviation industry.



## UNIFORM STANDARD

Dress professionally and conservatively for your interview, adhering to the airline's uniform guidelines if provided. You want to stand out from the crowd but also look as though you are serious about the job role in order to make a positive first impression.



## GROOMING GUIDELINES

Ensure your hair and makeup is of a high standard or aligns directly with the airlines own grooming standards. Recruitment teams often imagine the interviewee in uniform so try and present yourself as if you already have the job!



## AIRLINE SPECIFIC

Before your interview, take the time to research the airline thoroughly. Familiarize yourself with its history, fleet, routes, and company culture. Understanding the airline's values and priorities will allow you to tailor your responses to align with its expectations.



## DEMONSTRATE TEAMWORK

Illustrate your capacity to work collaboratively with others in strong examples from your past experience. Emphasize your role as a team player and highlight instances where you contributed to effective teamwork and collaboration in safety-critical situations.



## STAY OPEN MINDED

Stay open minded. Remember that there are so many different experiences that could happen during the interview so stay focused and be open to different possibilities. Recruiters are looking for specific people so questions and role play examples may be dynamic, thought provoking and exciting. Make friends and enjoy yourself!



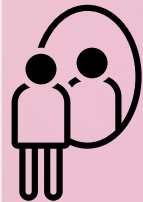
## CUSTOMER SERVICE & HOSPITALITY

Highlight your customer service skills and experiences, emphasizing your ability to anticipate and fulfill the needs of passengers. Showcase instances where you went above and beyond to provide exceptional service and ensure customer satisfaction.



## SAFETY

Demonstrate your commitment to safety and security by discussing your understanding of safety procedures, emergency protocols, and regulatory compliance. Highlight instances where you prioritized safety in previous roles or situations.



## BE CONFIDENT, BE YOU

Maintain a confident and professional demeanor throughout the interview process. Speak clearly, make eye contact, and exude enthusiasm for the opportunity to join the airline as cabin crew.  
**YOU ARE AMAZING.  
YOU'VE GOT THIS.**